



**University Summary for the  
2014-2015 Annual Assessment**

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**California State University, Sacramento**

**Question 1: Program Learning Outcomes (PLOs) Assessed in 2014-2015.**

**Q1.1.** Which of the following program learning outcomes (PLOs) or Sac State Baccalaureate Learning Goals (BLGs) did you assess in 2014-2015? **[Check all that apply]** **[Original Q1.1. PLOs]**

36% [28/78]	Written communication
32% [25/78]	Inquiry and analysis
26% [20/78]	Critical thinking
19% [15/78]	Overall competencies in the major/discipline
19% [15/78]	Information literacy
18% [14/78]	Oral communication
17% [13/78]	Integrative and applied learning
13% [10/78]	Ethical reasoning
10% [8/78]	Problem solving
8% [6/78]	Intercultural knowledge and competency
8% [6/78]	Others; Specify any PLOs that were assessed in 2014-2015 but not included above:
6% [5/78]	Quantitative literacy
6% [5/78]	Team work
5% [4/78]	Creative thinking
5% [4/78]	Foundations and skills for lifelong learning
4% [3/78]	Reading
4% [3/78]	Overall competencies for GE Knowledge
3% [2/78]	Global learning
1% [1/78]	Civic knowledge and engagement – local and global

**Q1.2.** Please provide more detailed background information about EACH PLO you checked above, including defining the PLO and providing rubrics and other information such as how your specific PLOs are explicitly linked to the Sac State BLGs: \_\_\_\_\_

**Q1.2.1.** Do you have rubrics for your PLOs?

44% [34]	Yes, for all PLOs
36% [28]	Yes, but for some PLOs
6% [5]	No rubrics for PLOs
8% [6]	Other, specify:
6% [5]	Missing or N/A
100% [78]	Total

**Q1.3.** Are your PLOs closely aligned with the mission of the university?

95% [74]	Yes
0% [0]	No
3% [2]	Don't know
3% [2]	Missing or N/A
100% [78]	Total

**Q1.4.** Is your program externally accredited (other than through WASC)?

35% [27]	Yes
60% [47]	No
3% [2]	Don't know
3% [2]	Missing or N/A
100% [78]	Total

**Q1.4.1. If yes**, are your PLOs closely aligned with the mission/goals/outcomes of the accreditation agency?

96% [26]	Yes
0% [0]	No
4% [1]	Don't know
100% [27]	Total

**Q1.5.** Did your program use the *Degree Qualification Profile* (DQP) to develop your PLO(s)?

19% [15]	Yes
58% [45]	No, but I know what DQP is.
21% [16]	No, I don't know what DQP is.
0% [0]	Don't know
3% [2]	Missing or N/A
100% [78]	Total

**Q1.6.** Did you use action verbs to make each PLO measurable?

81% [63]	Yes
1% [1]	No
4% [3]	Don't know
14% [11]	Missing or N/A
100% [78]	Total

**Question 2: Standards of Performance/Expectations for THE SELECTED PLO.**

**Q2.1.** Specify **one** PLO here as an example to illustrate how you conducted assessment: [**Check all that apply**]

[**Compare to Q4.2 AY 13-14**]

22% [17/78]	Written communication
14% [11/78]	Overall competencies in the major/discipline
12% [9/78]	Inquiry and analysis
8% [6/78]	<i>"Hard to identify/report"</i>
8% [6/78]	Oral communication
8% [6/78]	Integrative and applied learning
6% [5/78]	Critical thinking
5% [4/78]	Information literacy
5% [4/78]	Ethical reasoning
3% [2/78]	Written Communication <b>and</b> Critical Thinking
1% [1/78]	Written <b>and</b> Oral Communication
1% [1/78]	Problem solving
1% [1/78]	Intercultural knowledge and competency
1% [1/78]	Team work
0% [0/78]	Others, specify:
0% [0/78]	Quantitative literacy
0% [0/78]	Creative thinking
0% [0/78]	Foundations and skills for lifelong learning
0% [0/78]	Reading
0% [0/78]	Overall competencies for GE Knowledge
0% [0/78]	Global learning
0% [0/78]	Civic knowledge and engagement – local and global
5% [4/78]	Missing or N/A

**Q2.2.** Has the program developed or adopted **explicit** standards of performance for this PLO?

63% [49]	Yes
31% [24]	No
1% [1]	Don't know
5% [4]	Missing or N/A
100% [78]	Total

**Q2.3.** Please **provide the rubric(s) and standards of performance** that you developed for this PLO here or in the appendix. \_\_\_\_\_

<b>Q2.4</b>	Please indicate where you have published the <b>PLO</b> that was used to measure the PLO: <b>[Check all that apply]</b>
PLO	
71% [55]	In the <b>assessment</b> or program review reports/plans/resources/activities
42% [33]	In <b>SOME</b> course syllabi/assignments in the program that claim to introduce/develop/master the PLO(s)
23% [18]	In <b>ALL</b> course syllabi/assignments in the program that claim to introduce /develop/master the PLO(s)
22% [17]	On the academic unit <b>website</b> or in the newsletters
21% [16]	In the student <b>handbook</b> /advising handbook
21% [16]	In the department/college/university's <b>strategic</b> plans and other planning documents
17% [13]	In the <b>new course</b> proposal forms in the department/college/university
5% [4]	In the university <b>catalogue</b>
3% [2]	In the department/college/university's <b>budget</b> plans and other resource allocation documents

<b>Q2.5</b>	Please indicate where you have published the <b>standard</b> of performance that was used to measure the PLO: <b>[Check all that apply]</b>
Stdrd	
46% [36]	In the <b>assessment</b> or program review reports/plans/resources/activities
32% [25]	In <b>SOME</b> course syllabi/assignments in the program that claim to introduce/develop/master the PLO(s)
13% [10]	In <b>ALL</b> course syllabi/assignments in the program that claim to introduce /develop/master the PLO(s)
14% [11]	On the academic unit <b>website</b> or in the newsletters
6% [5]	In the student <b>handbook</b> /advising handbook
9% [7]	In the department/college/university's <b>strategic</b> plans and other planning documents
5% [4]	In the <b>new course</b> proposal forms in the department/college/university
3% [2]	In the university <b>catalogue</b>
1% [1]	In the department/college/university's <b>budget</b> plans and other resource allocation documents

<b>Q2.6</b>	Please indicate where you have published the <b>rubric</b> that was used to measure the PLO: <b>[Check all that apply]</b>
Rbrc	
58% [45]	In the <b>assessment</b> or program review reports/plans/resources/activities
33% [26]	In <b>SOME</b> course syllabi/assignments in the program that claim to introduce/develop/master the PLO(s)
14% [11]	In <b>ALL</b> course syllabi/assignments in the program that claim to introduce /develop/master the PLO(s)
13% [10]	On the academic unit <b>website</b> or in the newsletters
12% [9]	In the student <b>handbook</b> /advising handbook
5% [4]	In the department/college/university's <b>strategic</b> plans and other planning documents
4% [3]	In the <b>new course</b> proposal forms in the department/college/university
0% [0]	In the university <b>catalogue</b>
0% [0]	In the department/college/university's <b>budget</b> plans and other resource allocation documents

### Question 3: Data Collection Methods and Evaluation of Data Quality for the Selected PLO

**Q3.1.** Was assessment data/evidence **collected** for the selected PLO?

91% [71]	Yes
5% [4]	No
1% [1]	Don't know
3% [2]	Missing or N/A
100% [78]	Total

**Q3.1A.** How many assessment tools/methods/measures **in total** did you use to assess this PLO? \_\_\_\_\_

**Q3.2.** Was the data **scored/evaluated** for the selected PLO?

91% [71]	Yes
0% [0]	No
1% [1]	Don't know
13% [6]	Missing or N/A
100% [78]	Total

**Q3.2A.** Please describe how you collected the assessment data for the selected PLO. For example, in what course(s) or by what means were data collected: \_\_\_\_\_

### Question 3A: Direct Measures (key assignments, projects, portfolios, etc.)

**Q3.3** Were direct measures (key assignments, projects, portfolios, etc.) used to assess this PLO?

89% [69]	Yes
4% [3]	No
3% [2]	Don't know
5% [4]	Missing or N/A
100% [78]	Total

**Q3.3.1.** Which of the following direct measures were used? **[Check all that apply]**

50% [39]	Key assignments from required classes in the program
33% [26]	Capstone projects (e.g. theses, senior theses), courses, or experiences
17% [13]	Classroom based performance assessments such as simulations, comprehensive exams, or critiques
14% [11]	Other, specify:
13% [10]	External performance assessments such as internships or other community-based projects
6% [5]	Key assignments from elective classes
3% [2]	Other portfolios
1% [1]	E-Portfolios

**Q3.3.2.** Please explain and attach the direct measure you used to collect the data: \_\_\_\_\_

**Q3.4. What tool was used to evaluate the data? [Select only one]**

**[Original Q4.3.4. evidence scored/evaluated]**

24% [19]	The VALUE rubric(s)
23% [18]	Use rubric developed/modified by a group of faculty
18% [14]	Use rubric developed/modified by the faculty who teaches the class
14% [11]	Use other means. Specify:
6% [5]	Modified VALUE rubric(s)
5% [4]	No rubric is used to interpret the evidence
0% [0]	Use rubric pilot-tested and refined by a group of faculty
9% [7]	Missing or N/A
100% [78]	Total

**Q3.4.1. Was the direct measure (e.g. assignment, thesis, etc.) aligned directly and explicitly with the PLO?**

67% [52]	Yes
18% [14]	No
1% [1]	Don't know
14% [11]	Missing or N/A
100% [78]	Total

**Q3.4.2. Was the direct measure (e.g. assignment, thesis, etc.) aligned directly and explicitly with the rubric?**

63% [49]	Yes
18% [14]	No
3% [2]	Don't know
17% [13]	Missing or N/A
100% [78]	Total

**Q3.4.3. Was the rubric aligned directly and explicitly with the PLO?**

71% [55]	Yes
13% [10]	No
1% [1]	Don't know
15% [12]	Missing or N/A
100% [78]	Total

**Q3.5. How many faculty members participated in planning the assessment data collection of the selected PLO? \_\_\_\_\_**

**Q3.5.1. If data was evaluated by multiple scorers, was there a norming process (a procedure to make sure everyone was scoring similarly?) [Original Q4.3.8. inter-rater reliability]**

49% [38]	Yes
22% [17]	No
5% [4]	Don't know
30% [19]	Missing or N/A
100% [78]	Total

**Q3.6. How did you select the sample of student work (papers, projects, portfolios, etc.)?**

**Q3.6.1. How did you decide how many samples of student work to review?**

**Q3.6.2. How many students were in the class or program? \_\_\_\_\_**

**Q3.6.3. How many samples of student work did you evaluated? \_\_\_\_\_**

**Q3.6.4.** Was the sample size of student work for the direct measure adequate?

86% [67]	Yes
1% [1]	No
3% [2]	Don't know
10% [8]	Missing or N/A
100% [78]	Total

**Question 3B: Indirect Measures (surveys, focus groups, interviews, etc.)**

**Q3.7.** Were indirect measures used to assess the PLO?

26% [20]	Yes
67% [52]	No
1% [1]	Don't know
6% [5]	Missing or N/A
100% [78]	Total

**Q3.7.1.** Which of the following indirect measures were used? **[Check all that apply]**

12% [9]	Other, specify:
8% [6]	College/department/program student surveys
6% [5]	Alumni surveys, focus groups, or interviews
4% [3]	Advisory board surveys, focus groups, or interviews
3% [2]	Employer surveys, focus groups, or interviews
0% [0]	National student surveys (e.g. NSSE)
0% [0]	University conducted student surveys (e.g. OIR)

**Q3.7.2.** If surveys were used, how was the sample size decided? \_\_\_\_\_

**Q3.7.3.** If surveys were used, how did you select your sample? \_\_\_\_\_

**Q3.7.4.** If surveys were used, what was the response rate? \_\_\_\_\_

**Question 3C: Other Measures (external benchmarking, licensing exams, standardized tests, etc.)**

**Q3.8.** Were external benchmarking data, such as licensing exams or standardized tests, used to assess the PLO?

14% [11]	Yes
80% [62]	No
6% [5]	Missing or N/A
100% [78]	Total

**Q3.8.1.** Which of the following measures was used? **[Check all that apply]**

8% [6]	Other, specify:
6% [5]	National disciplinary exams or state/professional licensure exams
1% [1]	General knowledge and skills measures (e.g. CLA, ETS PP, etc.)
0% [0]	Other standardized knowledge and skill exams (e.g. ETC, GRE, etc.)
0% [0]	Missing or N/A

**Q3.8.2. Were other measures used to assess the PLO?**

6% [5]	Yes
81% [63]	No
3% [2]	Don't know
10% [8]	Missing or N/A
100% [78]	Total

**Q3.8.3. If other measures were used, please specify:** \_\_\_\_\_

**Question 3D: Alignment and Quality**

**Q3.9. Did the data, including the direct measures, from all the different assessment tools/measures/methods directly align with the PLO?**

89% [69]	Yes
3% [2]	No
1% [1]	Don't know
8% [6]	Missing or N/A
100% [78]	Total

**Q3.9.1. Were all the assessment tools/measures/methods that were used good measures of the PLO?**

85% [66]	Yes
3% [2]	No
5% [4]	Don't know
8% [6]	Missing or N/A
100% [78]	Total

**Question 4: Data, Findings, and Conclusions**

**Q4.1. Please provide simple tables and/or graphs to summarize the assessment data, findings, and conclusions for the selected PLO for Q2.1:** \_\_\_\_\_

**Q4.2. Are students doing well and meeting the program standard? If not, how will the program work to improve student performance of the selected PLO?** \_\_\_\_\_

**Q4.3. For the SELECTED PLO, the student performance:**

18% [14]	<b>Exceeded</b> expectation/standard
40% [31]	<b>Met</b> expectation/standard
23% [18]	<b>Partially</b> met expectation/standard
0% [0]	Did not meet expectation/standard
9% [7]	No expectation/standard has been specified
1% [1]	Don't know
9% [7]	Missing or N/A
100% [78]	Total



### Question 5: Use of Assessment Data (Closing the Loop)

**Q5.1.** As a result of the assessment effort and based on prior feedback from OAPA, do you anticipate making any changes for your program (e.g. course structure, course content, or modification of PLOs)?

60% [47]	Yes
30% [23]	No
4% [3]	Don't know
6% [5]	Missing or N/A
100% [78]	Total

**Q5.1.1.** Please describe what changes you plan to make in your program as a result of your assessment of this PLO. Include a description of how you plan to assess the impact of these changes. \_\_\_\_\_

**Q5.1.2.** Do you have a plan to assess the impact of the changes that you anticipate making?

50% [39]	Yes
12% [9]	No
3% [2]	Don't know
36% [28]	Missing or N/A
100% [78]	Total

**Q5.2.** How have the assessment data from last year been used so far? [Check all that apply]

	Very Much (1)	Quite a Bit (2)	Some (3)	Not at all (4)	No Answer (8)	Total
Annual assessment reports	30% [23]	12% [9]	14% [11]	8% [6]	37% [29]	100% [78]
Developing/updating assessment plan	21% [16]	14% [11]	21% [16]	9% [7]	36% [28]	100% [78]
Revising rubrics and/or expectations	21% [16]	9% [7]	30% [23]	4% [3]	37% [29]	100% [78]
Improving specific courses	19% [15]	10% [8]	25% [19]	15% [12]	31% [24]	100% [78]
Program review	14% [11]	8% [6]	15% [12]	9% [7]	54% [42]	100% [78]
Modifying curriculum	9% [7]	10% [8]	35% [27]	13% [10]	33% [26]	100% [78]
Improving advising and mentoring	6% [5]	13% [10]	26% [20]	11% [9]	44% [34]	100% [78]
Revising learning outcomes/goals	6% [5]	12% [9]	21% [16]	23% [18]	39% [30]	100% [78]
Professional development for faculty and staff	5% [4]	13% [10]	21% [16]	23% [18]	39% [30]	100% [78]
New faculty hiring	5% [4]	6% [5]	24% [19]	13% [10]	51% [40]	100% [78]
Academic policy development or modification	5% [4]	4% [3]	12% [9]	27% [21]	53% [41]	100% [78]
External accountability reporting requirement	5% [4]	4% [3]	4% [3]	22% [17]	65% [51]	100% [78]
Strategic planning	4% [3]	9% [7]	17% [13]	24% [19]	46% [36]	100% [78]
Alumni communication	4% [3]	1% [1]	10% [8]	33% [26]	51% [40]	100% [78]
Program accreditation	3% [2]	9% [7]	4% [3]	19% [15]	65% [51]	100% [78]
Prospective student and family information	3% [2]	5% [4]	6% [5]	33% [26]	53% [41]	100% [78]
Institutional Improvement	1% [1]	3% [2]	13% [10]	23% [18]	60% [47]	100% [78]
WASC accreditation (regional accreditation)	0% [0]	10% [8]	13% [10]	21% [16]	56% [44]	100% [78]
<b>Recruitment of new students</b>	0% [0]	4% [3]	13% [10]	32% [25]	51% [40]	100% [78]
Resource allocation and budgeting	0% [0]	3% [2]	13% [10]	32% [25]	53% [41]	100% [78]
Institutional benchmarking	0% [0]	0% [0]	6% [5]	27% [21]	67% [52]	100% [78]
Trustee/Governing Board deliberations	0% [0]	0% [0]	5% [4]	18% [14]	77% [60]	100% [78]
Other, specify:						

**Q5.2.1.** Please provide a detailed example of how you used the assessment data above: \_\_\_\_\_

## Additional Assessment Activities

**Q6.** Many academic units have collected assessment data on aspect of their program that are not related to the PLOs (i.e. impacts of an advising center, etc.). If your program/academic unit has collected data on program elements, please briefly report your results here: \_\_\_\_\_

**Q7.** What PLO(s) do you plan to assess next year? [Check all that apply]

32% [25]	Critical thinking
26% [20]	Inquiry and analysis
24% [19]	Written communication
19% [15]	Overall competencies in the major/discipline
17% [13]	Intercultural knowledge and competency
14% [11]	Integrative and applied learning
13% [10]	Information literacy
13% [10]	Oral communication
12% [9]	Team work
6% [5]	Problem solving
6% [5]	Global learning
4% [3]	Ethical reasoning
4% [3]	Others; Specify any PLOs that were assessed in 2014-2015 but not included above:
4% [3]	Quantitative literacy
4% [3]	Civic knowledge and engagement – local and global
3% [2]	Foundations and skills for lifelong learning
1% [1]	Creative thinking
1% [1]	Reading
0% [0]	Overall competencies for GE Knowledge
100% [78]	Total

**Q8.** Have you attached any appendices? If yes, please list them here: \_\_\_\_\_

## Program Information (Required)

**P1.** Program/Concentration Name(s): [by degree] \_\_\_\_\_

**P1.1.** Program/Concentration Name(s): [by department] \_\_\_\_\_

**P2.** Report Author(s): \_\_\_\_\_

**P2.1.** Department Chair: \_\_\_\_\_

**P2.2.** Assessment Coordinator: \_\_\_\_\_

**P3.** Department/Division/Program of Academic Unit \_\_\_\_\_

**P4.** College:

24% [19]	Education
22% [17]	Arts and Letters
19% [15]	Social Sciences and Interdisciplinary Studies
19% [15]	Health and Human Services
10% [8]	Natural Science and Mathematics
4% [3]	Engineering and Computer Science
1% [1]	Business Administration
100% [78]	Total

**P5.** Total enrollment for Academic Unit (see Departmental Fact Book) during assessment process: \_\_\_\_\_

**P6. Program Type:**

63% [49]	Undergraduate baccalaureate major
6% [5]	Credential
22% [17]	Master's Degree
3% [2]	Doctorate (Ph.D./Ed.D./Ed.S./D.P.T./etc.)
4% [3]	Other, specify: [Minor*]
3% [2]	Missing or N/A
100% [78]	Total

**P7. When was your assessment plan last...**

	...Developed	...Updated
Before 2010-11	53% [41]	8% [6]
2011-12	10% [8]	9% [7]
2012-13	8% [6]	9% [7]
2013-14	5% [4]	28% [22]
2014-15	9% [7]	30% [23]
No Plan	5% [4]	6% [5]
Missing or N/A	10% [8]	10% [8]
Total	100% [78]	100% [78]

**P7.1. Please attach your latest assessment plan:** \_\_\_\_\_

**P8. Has your program developed a curriculum map?**

83% [65]	Yes
14% [11]	No
1% [1]	Don't know
1% [1]	Missing or N/A
100% [78]	Total

**P8.1. Please attach your latest curriculum map:** \_\_\_\_\_

**P9. Has your program indicated in the curriculum map where assessment of student learning occurs?**

65% [51]	Yes
24% [19]	No
6% [5]	Don't know
4% [3]	Missing or N/A
100% [78]	Total

**P10. Does your program have a capstone class?**

69% [54]	Yes
30% [23]	No
1% [1]	Missing or N/A
100% [78]	Total

**P11. Does your program have any capstone project?**

68% [53]	Yes
30% [23]	No
1% [1]	Don't know
1% [1]	Missing or N/A
100% [78]	Total